

# TERMS AND CONDITIONS

## CIRCUS PRESENTS THE FIRST DANCE

### GENERAL

1. These Terms and conditions (“**T&Cs**”) incorporate, and should be read together with, any vendors’ and/or agents’ terms or regulations, which you can obtain from the point of purchase from the official ticket agent. Your possession of this ticket constitutes your acceptance of these T&Cs.
2. “Circus” means Lola Ideas Ltd, its representatives, servants, employees and sub-contractors and “We”/“Our” shall be read accordingly.
3. Circus presents The First Dance is an official trial event which forms part of the governments Events Research Programme. Festival Republic shall have no liability for your participation in the Events Research Programme. Please refer to the Events Research Programmes T&Cs at the point of purchase.
4. We reserve the right to implement any restrictions/conditions deemed necessary before and during the Event to ensure the safe management and running of the Event. You must at all times comply with any and all instructions given to you by Event staff and stewards and your failure to comply may lead to your eviction from the Event without refund. You must not enter the site if you believe that you may have been infected with Covid-19 and/or you are displaying symptoms of Covid-19.
5. Artists and billed attractions may be subject to change. Tickets are for the Event and not for a specific Artist or billed attraction.
6. No trading or promotional activities allowed within the site without the prior written consent of Circus.
7. Do not buy tickets or goods from unlawful street traders/touts. There is no guarantee of tickets’ validity for entry unless purchased from official ticket agents for the Event.
8. Photographic equipment is permitted, provided that it is for personal non-commercial use only. In the event of any subsequent

commercial use, the bearer agrees to pay Circus for the cost of a licence issued by Circus for permission to take photographs/visual/audio recordings for commercial use. We may confiscate and/or destroy any unauthorised recordings. Unauthorised professional recording equipment must be surrendered to Event staff.

9. By entering site you give your express consent to your actual/simulated likeness to be included for no fee within any audio visual, audio or visual recording to be used in any media, for any purpose at any time. This includes (but not limited to) CCTV and/or filming by the police or security staff which may be carried out for the security of customers and/or the prevention of crime and filming as part of the Events Research Programme.

10. No unauthorised vehicles are allowed on site.

11. Food and drink will be available for purchase at the Event. A Challenge 25 policy will be in place for all alcohol sales on site.

12. Bags larger than A4 sized will not be permitted.

13. These T&Cs are subject to change from time to time without notice and in our sole discretion. We will notify you of amendments to these T&Cs by email.

14. These T&Cs are governed by English Law and any dispute arising out of or in connection with these T&Cs shall be subject to the exclusive jurisdiction of the English courts.

15. Under no circumstances shall Circus be liable for death or personal injury suffered by you arising out of attendance at the Event, unless caused by our negligence. Neither shall we be liable for any loss or damage sustained to your property or belongings. Nothing in these T&Cs seeks to exclude or limit any liability of Circus for death or personal injury caused by its negligence, fraud or any other type of liability which cannot by law be excluded or limited.

## **REFUNDS**

16. Tickets cannot be exchanged or refunded after purchase unless the Event is cancelled. Refunds will not be issued should the programme be altered, or a particular artist does not appear.

17. Refunds should be requested from the point of purchase, no later than one month after the Event.

18. Refunds of any booking fees per ticket and/or per order fees are subject to the T&Cs of the point of sale.

19. Personal arrangements including, but not limited to, travel, subsistence and accommodation relating to the Event are at your own risk and we shall not be liable for any losses incurred from personal arrangements or wasted expenditure beyond the ticket refund.

20. For refunds in relation to testing under the Pilot please refer to the T&Cs at the point of purchase.

### **AGE POLICY**

21. Only adults aged 18 and over on the day of the Event will be permitted entry to the Event

### **TICKETS**

22. Ticket resale is not allowed.

23. Tickets from unauthorised sources may be rendered invalid and admission refused.

24. You must retain your e-ticket on your person at all times during the Event.

25. We will not issue duplicates for lost or stolen tickets

26. Tickets cannot be used as part of any marketing, media or sales promotion, without the prior written consent of Circus.

27. If you have obtained this ticket in breach of these T&Cs and/or if you breach any of these T&Cs then your ticket shall be void, and all rights conferred on you or evidenced by such ticket shall be void. If you seek to gain entry to the Event using a void ticket then we reserve the right to refuse you entry to or evict you from the Event and you may be liable to legal action for trespass. Void tickets are non-refundable.

28. You may not leave and re-enter the site during the Event, there is no readmission or pass outs of any kind.

29. Tickets remain the property of Circus until the Event closes.

## **SECURITY**

30. Circus reserves the right to evict customers without refund, and/or refuse admission where these terms and conditions are breached.

31. You may be body/bag searched anywhere on site at any time by security and detection dogs. Searching is a condition of entry.

32. We shall be entitled to confiscate any item(s) which may reasonably be considered to be a weapon (or used as a weapon) or which may cause danger, offence or disruption to any other person and we shall not be liable for any loss, damage or theft of confiscated items.

33. Any person suspected of carrying illegal items or carrying out illegal activity may be handed over to the Police, refused entry or evicted from the site without a refund.

34. We may prosecute you if you cause damage to the site, the site infrastructure, or cause harm to any other person at the Event and/or site.

## **BANNED ITEMS**

33. No liquids, gels or lotions are permitted into the Event, with the exception of hand sanitisers (<100ml). Any gels or liquids that do not comply will be disposed of by security staff.

34. No Gas canisters, aerosols over 250ml, airhorns, fireworks, flares, glass, illegal substances, drugs, 'legal highs' – this includes Nitrous Oxide and associated equipment including balloons, unidentified substances, new psychoactive substances (NPS), illegal items, laser equipment/pens, megaphones, blowtorches, sky or 'Chinese' lanterns, petrol burners, sound systems, spray cans, tabards/high viz jackets.

35. No Bags larger than A4 in size, cans, alcohol of any kind, glass, audio recorders, umbrellas, camping chairs and inflatable loungers, open drinks.

36. Anyone resisting the surrender of disallowed items or disregarding these conditions will face eviction.

- 37. Items that are surrendered or confiscated will not be returned.
- 38. No food or alcohol. If you need to bring specific food or drink or medication due to a pre-existing medical condition, please bring supporting medical evidence.
- 39. No animals, other than guide or hearing dogs, are permitted on site.

### **SOFT DRINKS/WATER**

- 40. You are permitted to bring into the Event sealed and untampered water / soft drinks 500ml or less and empty re-usable bottles of any size.
- 41. You can refill your empty bottles at the water points inside the Event for free.

### **HEALTH AND SAFETY**

- 42. You must comply with any and all instructions given to you by us and/or Event staff and stewards.
- 43. We will be complying with all guidance issued by the Government in relation to COVID-19 for this Event, which may include conditions of entry to the Event. We will require your compliance and co-operation with any such requirements and your failure to comply or co-operate may lead to your eviction from the site.
- 44. Smoking is not permitted in enclosed public spaces or buildings including arena big tops. This includes e-cigarettes and/or vaping.
- 45. Excessive exposure to loud music may cause damage to your hearing.
- 46. Pyrotechnics, lasers, smoke machines, strobe lighting/special effects may take place during some performances.
- 47. The use of drones (including toy drones of any type) or similar equipment for any reason is prohibited on or near the Event without written permission from Circus.
- 48. All those attending the Event do so at their own risk.